

What is StarLine?

StarLine is a national home learning helpline that gives parents and carers direct access to a team of **qualified teachers, and education and parenting experts** who can provide **free personalised** advice, support and reassurance.

StarLine has been set up to help young people to continue to learn and stay safe until schools fully re-open.

How can StarLine help?

- Providing practical ideas, support and reassurance.
- Offering tips, techniques and resources to give children the support they need to continue learning while schools are closed.
- Covering all phases of education and subjects plus behaviour, pupil wellbeing and SEND.

How many hours of home-learning should my child be doing?

I'm concerned about my child's wellbeing - she's often sad or withdrawn.

My child won't do any of the work set from school!

How can you access StarLine?

StarLine's team of experts can be contacted by phoning **0330 313 9162** (*calls charged at local rate*). The phone lines will be open during the following times:

- Monday & Wednesday, 8am - 4pm & 7 - 10pm
- Tuesday, Thursday & Friday, 10am - 4pm
- Sunday, 10am - 1pm.

You can also use our live web chat on our website to talk to one of our team.

Who is involved in StarLine?

A group of schools, multi academy trusts and parenting organisations have come together to create and deliver StarLine. Support for StarLine continues to grow, including from the Department for Education, so please visit www.starline.org.uk/about for an up-to-date list.

Further information can be found at: www.starline.org.uk